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PRIMETIME HEALTH PLAN SCORES HIGHEST RATING FROM THE CENTERS FOR MEDICARE AND MEDICAID SERVICES

CANTON, Ohio (Oct. 16, 2023) – The Centers for Medicare & Medicaid Services (CMS) has rated PrimeTime Health Plan five out of five stars for the third year in a row for the 2024 rating year. Each year, CMS evaluates Medicare Advantage and prescription drug plans to empower people researching their healthcare options during the Medicare Annual Enrollment Period (Oct. 15 – Dec. 7). A five-star rating is considered **excellent**, according to CMS.

CMS examines areas such as: how members rate a plan's services and care, how well physicians detect illness and keep members healthy, and how efficiently a plan helps members use recommended and safe prescription medications.

"Our team works hard to prioritize helping members one-on-one with their healthcare," said Jim Savage, president of AultCare. "When people call us with questions, they receive answers quickly and thoroughly from dedicated staff who work regularly with our high-quality network of physicians. We help coordinate their healthcare, and recommend screenings, vaccinations, and services to keep them healthy. This proactive, personal approach, backed by the superior care of our providers, truly makes a difference."

This is the fourth year overall that the locally owned PrimeTime Health Plan has received five out of five stars.

Founded more than 25 years ago on the principles of affordable pricing and service excellence, PrimeTime Health Plan encompasses an 11-county service area, covering Carroll, Columbiana, Harrison, Holmes, Mahoning, Medina, Portage, Stark, Summit, Tuscarawas and Wayne counties. PrimeTime Health Plan's network includes more than 50 hospitals and over 14,000 providers.

For more information, please contact PrimeTime Health Plan at 330-367-7407 or 1-800-577-4084 (TTY users call 711) or visit www.pthp.com. Our Call Center is open Monday through Friday, from 8:00 a.m. to 8:00 p.m. From October 1 through March 31, the Call Center is open seven days a week, from 8:00 a.m. to 8:00 p.m.

About PrimeTime Health Plan

PrimeTime Health Plan is a Medicare Advantage Organization that offers a knowledgeable staff of specialists readily available to assist members with understanding their benefits, plan or any other Medicare need. Founded in 1997, PrimeTime Health Plan is located in Canton, Ohio. To learn more, visit www.pthp.com.

PrimeTime Health Plan is an HMO-POS plan with a Medicare contract. Enrollment in PrimeTime Health Plan depends on contract renewal. Every year, Medicare evaluates plans based on a 5-star rating system.

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