

Shop over-the-counter (OTC) care at no cost to you



Optum® Personal Care Benefits is an OTC benefit that gives you credits to spend on over-the-counter care. Shop toothpaste, pain relief, vitamins and more. Shop the OTC catalog, go online or in-store to maximize your benefit with even more options. As a member, it's all included with your University Hospitals Medicare Advantage Plan by PTHP.

How it works

- 1** Funds will be added to your OTC card every three months
- 2** Use it to buy approved OTC products online, by phone or in-store
- 3** Benefit allowances expire at the end of each quarter

Choose from
250+
products

*Activate your OTC card before you start shopping by calling 1-833-832-7306, TTY 711.

Questions?



Call us toll-free during AEP at **1-833-954-0483 (TTY 711)** available Monday through Friday, from 8 a.m. - 8 p.m. local time. From October 1 through March 31, customer service is available 7 days a week, from 8 a.m. - 8 p.m. local time.

Or visit www.pthp.com/uh

Optum® Personal Care Benefits is an affiliate of OptumRx® and is the supplier of all materials within this mailing. PrimeTime Health Plan is an HMO-POS plan with a Medicare contract. Enrollment in PrimeTime Health Plan depends on contract renewal. Our plan does not discriminate based on race, color, national origin, sex, age, or disability in its health programs or activities.

English: ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-833-954-0483 (TTY 711).

Español (Spanish): ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-833-954-0483 (TTY 711).

繁體中文 (Chinese): 注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 1-833-954-0483 (TTY 711).

Optum is a registered trademark of Optum, Inc. in the U.S. and other jurisdictions. All other brand or product names are the property of their respective owners.

© 2023 Optum, Inc. All rights reserved. WF11257761-B_230815